

COMBINED DECLARATION/POWER OF ATTORNEY FOR UTILITY/DESIGN PATENT APPLICATION

As a below named inventor, I hereby declare that:

My residence, post office address and citizenship are as stated below next to my name.

I believe that I am the original, first and sole inventor (if only one name is listed below) or an original, first and joint inventor (if plural names are listed below) of the subject matter which is claimed and for which a patent is sought on the invention entitled:

A Modular, Convergent Customer Care And Billing System

the specification of which is attached hereto, unless the following box is checked:

was filed on _____ as United States Application Number or PCT International Application Number _____ and was amended on _____ (if applicable).

I hereby state that I have reviewed and understand the contents of the above-identified specification, including the claims, as amended by any amendment referred to above.

I acknowledge the duty to disclose information which is material to patentability as defined in 37 CFR § 1.56.

I hereby claim foreign priority benefit(s) under 35 U.S.C. § 119(a)-(d) or § 365(b) of any foreign application(s) for patent or inventor's certificate listed below and have also identified below any foreign application(s) for patent or inventor's certificate having a filing date before that of the application on which priority is claimed.

Prior Foreign Application(s)

Priority Not Claimed

(Number)	(Country)	Day/Month/Year Filed	<input type="checkbox"/>
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(Number)	(Country)	Day/Month/Year Filed	<input type="checkbox"/>
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I hereby claim the benefit under 35 U.S.C. § 120 or § 119(e) of any United States application(s), or § 365(c) of any PCT International application designating the United States, listed below and, insofar as the subject matter of each of the claims of this application is not disclosed in the prior United States or PCT International application(s) in the manner provided by the first paragraph of 35 U.S.C. § 112, I acknowledge the duty to disclose information which is material to patentability as defined in 37 CFR § 1.56 which became available between the filing date of the prior application and the national or PCT International filing date of this application.

60/094,459 (Application Serial No.)	20/07/98 (Filing Date)	Pending (Status -- patented, pending, abandoned)
_____	_____	_____

(Application Serial No.)	(Filing Date)	(Status -- patented, pending, abandoned)
_____	_____	_____

I hereby appoint the following attorneys and agent to prosecute this application and to transact all business in the Patent and Trademark Office connected therewith:

James D. Halsey, Jr., 22,729; Harry John Staas, 22,010; David M. Pitcher, 25,908; John C. Garvey, 28,607; J. Randall Beckers, 30,358; William F. Herbert, 31,024; Richard A. Gollhofer, 31,106; Mark J. Henry, 36,162; Gene M. Garner II, 34,172; Michael D. Stein, 37,240; Paul I. Kravetz, 35,230; Gerald P. Joyce, III, 37,648; Todd E. Marlette, 35,269; George N. Stevens, 36,938; Norman L. Ourada, 41,235; Deborah S. Gladstein, 43,636; Jonathan H. Muskin, 43,824; William N. Hughet, P-44,481 and William M. Schertler, 35,348 (agent)

Address all correspondence to: STAAS & HALSEY LLP, 700 Eleventh Street, N.W., Suite 500, Washington, D.C. 20001
Direct all telephone calls to: (202) 434-1500 - Facsimile No. (202) 434-1501

I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

Full name sole or first inventor Mike HANAGAN

Inventor's Signature Mike HANAGAN Date 7/8/99

Residence Niederkasseler 2, 40547 Düsseldorf, GERMANY Citizenship German

Post Office Address Same as residence

Full name of second joint inventor, if any Leslee Eaton Cattrall MOORE

Second Inventor's Signature Leslee Eaton Cattrall MOORE Date 7/8/99

Residence 23725 Bluestem Drive, Golden, CO 80401-9358 Citizenship U.S.

Post Office Address _____

Additional inventors are being named on separately numbered sheets attached hereto.

COMBINED DECLARATION/POWER OF ATTORNEY FOR UTILITY/DESIGN PATENT APPLICATION

Full name third joint inventor, if any Daniel RAKICInventor's Signature X Date XResidence Eduard-Schloemann-Str. 35, 40237 Düsseldorf, GERMANY Citizenship GermanyPost Office Address Same as residenceFull name of fourth joint inventor, if any Andreas SEEGERInventor's Signature M Date X 7/12/97Residence Hönigstrasse 16, 41363 Jüchen, GERMANY Citizenship GermanPost Office Address Same as residenceFull name of fifth joint inventor, if any Rene SOTOLAInventor's Signature Rene Sotola Date X 7/7/99Residence 2357 Spotswood Place, Boulder, CO 80304 Citizenship BritishPost Office Address Same as residenceFull name of sixth joint inventor, if any Chris TATEMInventor's Signature Chris Tatem Date X 7/9/99Residence 2232 Glasgow Road, Alexandria, VA 22307 Citizenship U.S.Post Office Address Same as residence

Full name of seventh joint inventor, if any _____

Inventor's Signature _____ Date _____

Residence _____ Citizenship _____

Post Office Address _____

Full name eighth joint inventor, if any _____

Inventor's Signature _____ Date _____

Residence _____ Citizenship _____

Post Office Address _____

Full name ninth joint inventor, if any _____

Inventor's Signature _____ Date _____

Residence _____ Citizenship _____

Post Office Address _____

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Full name sole or first inventor Mike HANAGAN

Inventor's Signature _____ Date _____

Residence Niederkasseler 2, 40547 Düsseldorf, GERMANY Citizenship German

Post Office Address Same as residence

Full name of second joint inventor, if any Leslee Eaton Cattrall MOORE

Second Inventor's Signature _____ Date _____

Residence 23725 Bluestem Drive, Golden, CO 80401-9358 Citizenship U.S.

Post Office Address _____

Additional inventors are being named on separately numbered sheets attached hereto.

COMBINED DECLARATION/POWER OF ATTORNEY FOR UTILITY/DESIGN PATENT APPLICATION

Full name third joint, inventor, if any Daniel RAKICInventor's Signature Daniel RAKIC Date 13. July 1999Residence Eduard-Schloemann-Str. 35, 40237 Düsseldorf, GERMANY Citizenship GermanyPost Office Address Same as residenceFull name of fourth joint inventor, if any Andreas SEEGER

Inventor's Signature _____ Date _____

Residence Hönigstrasse 16, 41363 Jüchen, GERMANY Citizenship GermanPost Office Address Same as residenceFull name of fifth joint inventor, if any Rene SOTOLA

Inventor's Signature _____ Date _____

Residence 2357 Spotswood Place, Boulder, CO 80304 Citizenship BritishPost Office Address Same as residenceFull name of sixth joint inventor, if any Chris TATEM

Inventor's Signature _____ Date _____

Residence 2232 Glasgow Road, Alexandria, VA 22307 Citizenship U.S.Post Office Address Same as residence

Full name of seventh joint inventor, if any _____

Inventor's Signature _____ Date _____

Residence _____ Citizenship _____

Post Office Address _____

Full name eighth joint, inventor, if any _____

Inventor's Signature _____ Date _____

Residence _____ Citizenship _____

Post Office Address _____

Full name ninth joint, inventor, if any _____

Inventor's Signature _____ Date _____

Residence _____ Citizenship _____

Post Office Address _____